

ACCEPTED FORMS OF PAYMENT

CASH: Change is limited to \$20 per transaction and exact amount is appreciated. Receipt for cash transaction is available upon request at time of purchase.*

TRANSIT BENEFIT: Cards, checks and vouchers — limit 10 checks per transaction, accepted up to expiration date and no change issued.

DEBIT/CREDIT CARD: Visa and MasterCard accepted, no PIN. Photo identification is required. Passenger is responsible for alternative form of payment if card is declined.

DISCOUNTED TICKETS

Discount tickets are available for seniors (65+), minors (under 12) and disabled/Medicare card holders. Photo identification and current proof of eligibility are required at the time of purchase and upon request onboard the train. Accepted proofs of eligibility: Medicare card, DMV placard renewal form with name and expiration date, or Regional Transit Connection (RTC) card.

TICKET TERMS & CONDITIONS

- Tickets are non-refundable.
- No exchanges, replacement or refunds for missing, stolen, or unused tickets.
- Tickets must be validated prior to boarding (excluding the Monthly Pass) and must be displayed at all times and presented upon request.
- Altered or laminated tickets will result in confiscation and possible citation.

In the event there are not tickets sold at the station – or specific tickets not available – tickets must can be purchased through the mobile app. Purchased tickets must be activated just prior to boarding the train.

Mobile app tickets have expiration periods.

Riding the train without ticket is subject to penalties.

ADDITIONAL INFORMATION

For additional ticket or station information visit acerail.com or call 1-800-411-RAIL (7245) on operating days.

*Policy Updated: 9/15/2015 and August 2019