

# ACE® Mobile App Entitlement Request Form



This form is for those who are: 1. a current Regional Transit Connection (RTC) holder, or 2. have a valid Department of Motor Vehicles (DMV) placard, or 3. have a Medicare card and requesting an Entitlement code to purchase 20-Trip and/ or Monthly Passes on the ACE mobile app.

## Section 1. Applicant Information

Name: \_\_\_\_\_ Birth Date: \_\_\_\_\_

Address: \_\_\_\_\_  
Street Address Apartment/Unit #

City State ZIP Code

Phone: \_\_\_\_\_ Email \_\_\_\_\_

Mobile App ID: \_\_\_\_\_

## Section 2. Certification of Eligibility

You are required to provide a valid photo ID card in addition to the documents listed below

**RTC Card Holder** RTC Card Number \_\_\_\_\_

Copy of RTC Card will be submitted with application. Original Proof of Discount Fare Eligibility must be presented on board upon request.

**Entitlement expiration will correlate with RTC Card Expiration Date**

**DMV Disabled Placard** Disabled Placard or Registration Number \_\_\_\_\_

Copy of DMV Disabled Placard documentation (ex. Renewal notice) will be submitted with application. Original Proof of Discount Fare Eligibility must be presented on board upon request.

**Medicare Recipient** Medicare Card # \_\_\_\_\_

Copy of Medicare Card will be submitted with application. Original Proof of Discount Fare Eligibility must be presented on board upon request.

**Entitlement will expire 6 months from date of approval to give time to apply for RTC Card.**

*I attest that the information on this application is true and correct. I understand that fraud or a misstatement of fact will disqualify me from receiving the benefits of the ACE Mobile App Entitlement Program*

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Office Use Only

Date Received: \_\_\_\_\_ Received by Print Name: \_\_\_\_\_

Date Processed: \_\_\_\_\_ Processed by Print Name: \_\_\_\_\_

Original Form must be mailed or dropped off at ACE Headquarters:  
Attn: ACE Ticketing Dept; 949 E. Channel Street, Stockton, CA 95202-2820  
Please allow 7 to 10 business days for Entitlement to be reviewed