



REASONABLE MODIFICATION REQUEST FORM

The San Joaquin Regional Rail Commission (SJRRC), owner/operator of the Altamont Corridor Express (ACE) service is committed to ensuring that the agency complies with the Americans with Disabilities Act (ADA), including 49 CFR Parts 27, 37, 38, and 39. Transportation entities are required to make reasonable modifications/accommodations to policies, practices, and procedures to avoid discrimination and ensure that their programs are accessible to individuals with disabilities.

To make a request by phone, email, fax, or mail, please contact:

San Joaquin Regional Rail Commission
ACE Customer Service Department
949 E. Channel Street
Stockton, CA 95202
Phone: (800) 411-RAIL (7245)
Fax: (209) 944-6295
Email: customerservice@acerail.com

Full Name: _____ Telephone Number: () _____ - _____

Street Address: _____

City: _____ State: _____ Zip: _____

e-mail Address: _____

Mailing Address (if different from above)

Street Address: _____

City: _____ State: _____ Zip: _____

If you need assistance in completing the request form, SJRRC staff will provide assistance.

Describe what modification(s) you are requesting that are necessary for using the ACE service. Please include any information about the issue you are trying to remedy and please be as specific as possible. For additional space, attach additional sheets of paper. _____

Signature: _____ Date: _____