



SAVE UP TO 50% WITH ACE COMMUNITY ASSISTANCE PROGRAM

Get where you need to go. Pay a lot less to get there. Now offering a more affordable way to get to work, school and shopping along the ACE corridor.

SEE IF YOU QUALIFY

HOUSEHOLD INCOME REQUIREMENT

Be at or below 85% State Median Income Level. For 2020, this means household/family gross income as follows:

HOUSEHOLD SIZE	MAX GROSS INCOME LEVEL (85% STATE MEDIAN INCOME LEVELS)
1	\$5,540
2	\$5,540
3	\$6,157
4	\$7,069
5	\$8,199
6	\$9,330
7	\$9,542

DOWNLOAD ACE MOBILE APP

Create an account using the ACE Mobile App by providing a valid email and password to retrieve an **ACE mobile ID #**.

APPLY ONLINE

Fill out the ACE Mobile App CAP Entitlement Request Form found on acerail.com.

GET VERIFIED

Call 2-1-1 of San Joaquin County at **1-800-436-9997** for income assessment verification to retrieve a Client ID #.

SUBMIT FORM TO ACE TICKETING

Submit ACE Mobile App CAP Entitlement Request Form to ACE Ticketing Department at ticketing@acerail.com for validation.

ENJOY YOUR RIDE

Applicant will have access to purchase CAP tickets on the ACE mobile app. For ACE Station information, visit acerail.com.

SCHEDULE

WESTBOUND

STATION	ACE 01	ACE 03	ACE 05	ACE 07
Stockton	4:10 AM	5:35 AM	6:40 AM	7:32 AM
Lathrop/Manteca	4:29 AM	5:54 AM	6:59 AM	7:51 AM
Tracy	4:41 AM	6:06 AM	7:11 AM	8:03 AM
Vasco Road	5:10 AM	6:35 AM	7:40 AM	8:32 AM
Livermore	5:15 AM	6:40 AM	7:45 AM	8:37 AM
Pleasanton	5:23 AM	6:48 AM	7:53 AM	8:45 AM
Fremont	5:45 AM	7:10 AM	8:15 AM	9:07 AM
Great America	6:03 AM	7:28 AM	8:33 AM	9:25 AM
Santa Clara	6:10 AM	7:35 AM	8:40 AM	9:32 AM
San Jose	6:22 AM	7:47 AM	8:52 AM	9:44 AM

EASTBOUND

STATION	ACE 04	ACE 06	ACE 08	ACE 10
San Jose	3:35 PM	4:35 PM	5:35 PM	6:38 PM
Santa Clara	3:40 PM	4:40 PM	5:40 PM	6:43 PM
Great America	3:49 PM	4:49 PM	5:49 PM	6:52 PM
Fremont	4:05 PM	5:05 PM	6:05 PM	7:08 PM
Pleasanton	4:28 PM	5:28 PM	6:28 PM	7:31 PM
Livermore	4:37 PM	5:37 PM	6:37 PM	7:40 PM
Vasco Road	4:42 PM	5:42 PM	6:42 PM	7:45 PM
Tracy	5:11 PM	6:11 PM	7:11 PM	8:14 PM
Lathrop/Manteca	5:23 PM	6:23 PM	7:23 PM	8:26 PM
Stockton	5:47 PM	6:47 PM	7:47 PM	8:50 PM

ACE DO'S

- DO** bring your bike on board
- DO** relax in our dim-lit cars
- DO** enjoy food and beverages in closed containers
- DO** help keep ACE clean
- DO** leave room for other riders by placing personal belongings under your seat

ACE DON'TS

- NO** alcohol consumption or smoking
- NO** hazardous, explosive or corrosive materials allowed on board
- NO** pets or animals allowed on the train with the exception of service animals
- NO** soliciting or harassing riders
- NO** weapons or firearms allowed unless licensed or active law enforcement personnel

MOBILE TICKET ACTIVATION: Tickets must be activated just prior to boarding the train and/or shuttles. Failure to activate prior to boarding may result in a citation.

TRADITIONAL PAPER TICKET VALIDATION: One-way, Round-trip and 20-Trip tickets must be validated prior to boarding the train. Ticket validation machines are located at each station. Failure to validate may result in a citation.

DISCOUNT RATES: Discounted ticket pricing is available for passengers with disabilities, Medicare cardholders, seniors 65+ and children 6-12. For ACE Mobile App, the entitlement form must be submitted and approved to purchase 20-Trip and Monthly discount tickets. For eligibility requirements, call 1-800-411-RAIL (7245) or visit acerail.com/tickets.

WHILE ON BOARD: Passengers must have their paper or mobile ticket readily available and displayed at all times. Upon request, present your ticket to the train crew for inspection as well as proof of discount eligibility for discount tickets.

CHILDREN: One child 5 and under free per paying adult. Children under the age of 12 are not permitted to travel without an adult in attendance.

NOTICE: Video and still photographs may be taken at railroad facilities and on rail cars by the San Joaquin Regional Rail Commission for public affairs and news purposes. California Civil Code Section 3344(d) permits such use. All copyrights to such images are owned by the San Joaquin Regional Rail Commission.

If you believe you have been subjected to discrimination under Title VI, you may file a written complaint with the San Joaquin Regional Rail Commission, Title VI Officer, 949 E. Channel St., Stockton, CA 95202, or call ACE at 1-800-411-RAIL (7245), or email titlevi@acerail.com.

ACE IS FUNDED IN PART BY THE FOLLOWING



1-800-411-RAIL (7245) · ACERAIL.COM
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[TWITTER.COM/ACE_TRAIN](https://twitter.com/ACE_TRAIN)